MORIARTY ELECTRIC CO. / GENERAC MOBILE LINK APP AND WEBSITE INSTRUCTIONS

Instructions for setting up Mobile Link app, logging into app or website and putting generator back onto the WIFI network

MORIARTY ELECTRIC COMPANY

GENERAC®

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Eliot, ME 03903   Website: www.moriartyelectric.com
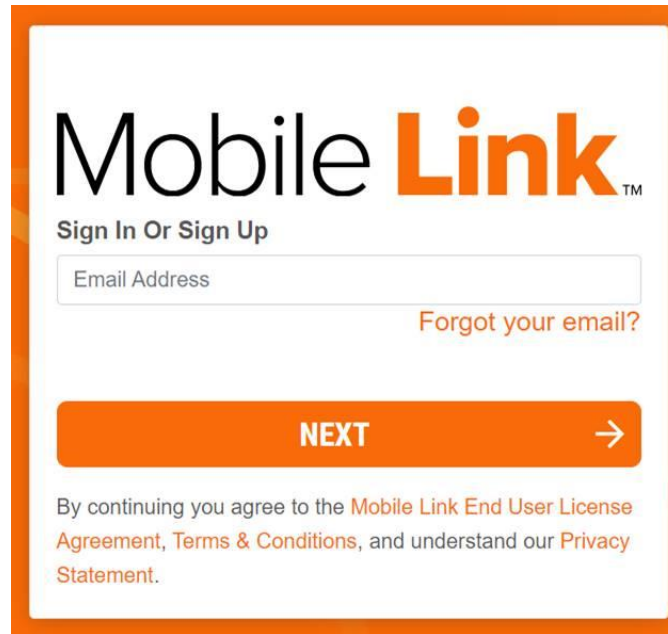
Downloading the Mobile Link App

The Mobile Link app can be downloaded from either Google Play or Apple's App Store onto your phone or tablet. Search for "Mobile Link for generators" and download the orange icon that looks like the following:

An alternative to the app, is to go to the website http://app.mobilelinkgen.com

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Logging into the App or Website

Once in the app or the website should get a page that looks like:

1. Enter your email address Click next
2. First time login:
   a. On the next page click on send verification code
   b. Get the 6 digit code from your email
   c. Enter this code in the website/app and click verify code
3. Enter a password of your choice twice if you had to get a verification code or enter the password to the account
   a. The password must be at least 8 characters in length, but can be any combination of letters, numbers or symbols.
   b. If forgot the password, click on Reset Password and follow the prompts
4. Now should be logged into your account

Setting up Notifications

Once logged in:

Website:
1. Click on your name in the top right of the page
2. Click on Notifications
3. Click on the down arrow next to email and make sure all the options are on
4. If you want txt alerts do the same as you did for email
    a. Verify the Primary Contact phone number at the top of the page is a cell number
5. At the bottom of the page more emails and cell numbers can be entered if desired.

App:
1. At the top left, click on the down arrow
2. Click on the person in the circle/Account
3. Click on notifications
4. Click on generator name
5. Click on the down arrow next to email and make sure all the options are on
6. If you want txt alerts do the same as you did for email
    a. Verify the Primary Contact phone number at the top of the page is a cell number
7. At the bottom of the page more emails and cell numbers can be entered if desired.

The app and the website use the same credentials and either can be used at anytime on a computer, or mobile device

Note that for the email/text notifications to occur there is a subscription that has to be renewed each year with Moriarty Electric Co.

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Getting Around

On the dashboard there will be a block with a picture of the generator. This block has the ambient temperature seen by the generator at the top and the WIFI signal strength if connected. Clicking on this picture will take you to the next screen showing the generator status like "Ready to Run" in the banner at the top. On this page the battery voltage and Status History can be seen. The "Run Hours" can be found by clicking on "Hours Protected". On the website, the Exercise schedule can be seen and changed. In the app, there are more menus under the 3 line icon at the top right where the exercise schedule can be accessed. Note the colored banner at the top of the page represents the color of the lights on the end of the air-cooled generator as well.

- Green (Mobile Link), Green (Generator) – "Ready to Run" everything is good to go, no warnings or alarms
- Yellow (Mobile Link), Green/Yellow (Generator) – Generator is due for maintenance but generator will still exercise and protect if there is a power outage. Generator will may say "Inspect Battery" or "Inspect Air Filter"
- Red(Mobile Link), Red or Red/Yellow (Generator) – Generator is either in the "Off" position or the generator is in an alarm state. If the yellow light is also lit on the generator, it is also due for maintenance.
- Blue (Mobile Link), Blinking Green (Generator) – Utility power is missing and the generator is providing the power.

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Attaching Generator onto WIFI using App

If the generator uses WIFI as its connection and loses the WIFI connection, Mobile Link will show Disconnected. The generator can disconnect from the WIFI if the WIFI router has been changed or moved, WIFI name is changed, WIFI password is changed, router or network extender gets into a weird state and needs a reboot.

There is functionality in the Mobile Link mobile app that will guide you through attaching the generator to your WIFI network for both the factory built in WIFI module and the WIFI/Ethernet add on module with the external antenna. You will have to go out to the generator to do this procedure. Click on the YouTube link below for guidance through the reconnection process.
https://youtu.be/AogK0kEw18Y

1. Make sure you are logged out of the app and select "Connect A Device" in the app
2. Select On-Board "WIFI" or "WIFI/Ethernet" (WIFI/Ethernet will have an external small screw on antenna)
3. Follow the prompts in the App from here

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Alternate method for attaching generator to WIFI

Note -- *This method is for generators with WIFI that came from the factory built in, not the WIFI/Ethernet module that has the external antenna.*

1. Put the generator into AP (access point) mode
    a. Press the Off button (display will now show "Switched to Off")
    b. Press the Escape button (display will now show four menu options)
    c. Using either the up or down arrow to get to "WIFI" or "Setup WIFI" and press the Enter button
    d. On "Redo WIFI Setup", use the arrows to change setting to "Yes" and press the Enter button
    e. Wait for it to start counting down for 30 min
2. Attach to the MLGxxxx WIFI network of the generator with your phone
    a. Will need to shut off cellular data
3. In a web browser enter in the address bar 192.168.51.1
    a. The generators web page will come up, follow the prompts to set the Country and Time Zone then press Next
    b. Select the WIFI network to be attached to and enter the password then press Connect
    c. This will take a couple of minutes sometimes before the controller on the generator will respond with "Now Connected to" *[WIFI Name]*

Any questions or issues with Mobile Link, please send an email to
MobileLink@MoriartyElectric.com
   Or
Call the office at (207)-439-7247

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